4-Hour Service

WH offers 24-hour emergency service. Should you experience a power outage or another related emergency, our dispatchers can be reached by dialing 888-399-1845 (in MN) or 399-1845.

Right of Way Tree Clearing

Besides being a potential safety hazard, trees touching power lines can lead to power outages. Please do not attempt to trim trees near power lines - contact WH instead. WH trims trees near power line right of ways on a regular basis in order to reduce frequency and duration of power outages. We attempt to notify landowners of trimming activity by letter or phone.

RATe INFORMATION

Board Philosophy on Rates

With regard to rates, WH is committed to providing members with rates that are competitive with the major suppliers in the local area while keeping revenues within the limits of our service area. This philosophy is designed in part to keep costs down to the consumer. WH tells you to go from the top of the utility meter to the bottom of the utility meter.

Power Cost Adjustment (PCA): The PCA will be rounded to the nearest cent, but will be applied to all member bills spreaded under subject to this clause. Members who elect seasonal peak load management (SPLM) shall have an additional $10.00 charge on their monthly bill.

Rate Structure

Power Rate:

The power rate is based upon the use of energy measured in kilowatt hours (kWh). The rate structure reflects this philosophy. The power rate is applied to a per-kilowatt-hour basis at a rate that is determined by management. The amount of this component may vary from month to month. Power Rate Adjustment (PCA): The PCA will be rounded to the nearest cent, but will be applied to all member bills spreaded under subject to this clause. Members who elect seasonal peak load management (SPLM) shall have an additional $10.00 charge on their monthly bill.

GENERAL SERVICE (GS)

(Typically residential and small commercial)

Availability

Available to all residential and agricultural members with single-phase service that applies to both single and multi-dwelling units.

This rate is also available to small commercial and/or industrial members with single-phase service that applies to both single and multi-dwelling units.

Conditions of Service

Usage and/or demand under this rate shall be metered separately. WH shall furnish and have installed at the member’s expense any necessary equipment that is outside of the member’s service equipment. The member’s meter shall be located within the member’s service equipment. The member’s meter shall be located within the member’s service equipment. The member’s meter shall be located within the member’s service equipment.

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Quick Cash Energy-Saving Programs

The member pays the applicable GS retail rate and receives a monthly credit on the electric bill of $5 per month for QCAC during the summer months of June through September. Members on this program agree to let the cooperative control their heat pump system for up to 200 hours per cooling season. During this time, WH will cycle your equipment on and off during the time of control.

Quick Cash Source Heat Pump (QCSHP)

The member pays the applicable GS retail rate and receives a monthly credit on the electric bill of $5 per month for QCAC during the summer months of June through September. Members on this program agree to let the cooperative control their heat pump system for up to 200 hours per cooling season. During this time, WH will cycle your equipment on and off during the time of control.

Quick Cash Heat Water Heating

The member pays the applicable GS retail rate and receives a monthly credit on the electric bill of $5 per month for QCAC during the summer months of June through September. Members on this program agree to let the cooperative control their heat pump system for up to 200 hours per cooling season. During this time, WH will cycle your equipment on and off during the time of control.

Quick Cash Home Lighting Package (QHLP)

The member pays the applicable GS retail rate and receives a monthly credit on the electric bill of $5 per month for QCAC during the summer months of June through September. Members on this program agree to let the cooperative control their heat pump system for up to 200 hours per cooling season. During this time, WH will cycle your equipment on and off during the time of control.

Quick Cash Air Conditioning (QAC)

The member pays the applicable GS retail rate and receives a monthly credit on the electric bill of $5 per month for QCAC during the summer months of June through September. Members on this program agree to let the cooperative control their heat pump system for up to 200 hours per cooling season. During this time, WH will cycle your equipment on and off during the time of control.

Quick Cash Commercial Lighting Package (QCLP)

The member pays the applicable GS retail rate and receives a monthly credit on the electric bill of $5 per month for QCAC during the summer months of June through September. Members on this program agree to let the cooperative control their heat pump system for up to 200 hours per cooling season. During this time, WH will cycle your equipment on and off during the time of control.

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