

Residential Quality Installation (QI) Program

QI Certified Contractors:

A QI certified contractor has passed a QI assessment and/or is North American Technician Excellence (NATE) installation certified and have agreed to following industry best practices regarding the proper installation of equipment.

This program validates four components of the installation: proper sizing, airflow, refrigerant charge and duct leakage.

Equipment purchased from and installed by non-QI certified contractors is not eligible for the rebate.

A list of QI certified contractors can be found at https://hvacree.net/gre/public_search.cfm. Information on how to be a certified contractor or ordering forms can be found at <https://greatriverenergy.com/smart-energy-use/installations/>.

Rebate Details:

Rebate amounts vary depending on the efficiency rating, the type of equipment and whether there is a special promotion going. Contact your electric cooperative for specific rebate details and availability. This rebate program is subject to change without notice.

Qualifying Members:

Members applying for the rebate must be a member of and receive residential electric service from one of Great River Energy's participating cooperatives.

Members are responsible for meeting all of the program requirements, and for complying with any government or third-party requirements, including applicable codes, ordinances, rules or regulations regarding the installation of the equipment.

Qualifying Equipment:

Equipment must be a new, high efficient central air conditioner or air source heat pump with an efficiency of 15 SEER/14.3 SEER2 or higher. The system must be matched meaning the outdoor condenser unit and the indoor evaporator coil were designed by the manufacturer to work together. No commercial, reconditioned, or ground source heat pumps qualify for the QI rebate program.

Only equipment listed on the Air-Conditioning, Heating & Refrigeration Institute (AHRI) website (www.ahridirectory.org-residential) will qualify. The AHRI list is dynamic and changes frequently, therefore AHRI certificates that are printed within two weeks of the installation date will be honored and must be submitted with the rebate form.

The use of the furnace's variable speed fan to increase the SEER/SEER2 rating above the nominal rating will be allowed for determining rebate eligibility provided the furnace was installed within one year prior to the central air equipment purchase.

Application Details:

Rebate form must be completed, signed by contractor and submitted to the electric cooperative along with the following:

- Equipment invoice, all information on the invoice must precisely match the information on the rebate application or the application will not be processed
- AHRI certificate for installed equipment

An application that is denied due to equipment ineligibility will not be accepted with changed model numbers.

If conditions do not allow for proper testing (see equipment testing section below), the member will be eligible for the rebates as long as testing is completed and application submitted by July 31 of the following year.

It is the member's responsibility to ensure that the electric cooperative receive the rebate application materials. The electric cooperative is not responsible for any lost, late, stolen, ineligible, illegible, misdirected, or "postage due" mail. All completed submissions become the property of the electric cooperative and will not be returned. Warning: Fraudulent submission of the form may result in prosecution for mail fraud pursuant to Title 18 US Code sections 1341 and 1342.

Testing the Equipment:

The contractor must activate the system and perform the appropriate tests for airflow and refrigerant charge. These tests can only be conducted when the outdoor (ambient) temperature meets the manufacturer's specifications. Rebate applications may not be submitted until testing is complete.

Liability:

By participating in this program, the member agrees that the electric cooperative has no liability concerning the quality, safety and/or installation of the equipment, estimated energy savings, workmanship of any third parties, or use of any equipment. The electric cooperative shall not be liable for the work performed by the members engineer, contractor or vendor. Participation by a contractor in this program does not constitute an endorsement by the electric cooperative of the contractor, or a guarantee of the quality of the work.

The electric cooperative is not responsible if the heating and cooling contractor, retailer, builder or any other party provides the member with inaccurate information about the amount or qualifications of the actual rebate. The electric cooperative will not rebate equipment that has been mislabeled or misrepresented.