

A Touchstone Energy Cooperative

Contact:

Lindsay Scherer **Phone:** (763) 477-3111 **Fax:** (763) 477-3054 **Email:** lscherer@whe.org

News Release

WINTER STORM CAUSES OUTAGES

Rockford, Minn. (March 1, 2012) — As a result of heavy, wet snow accumulation on the morning of February 29, nearly 2,250 Wright-Hennepin Cooperative Electric Association (WH) members lost power. These outages were scattered throughout the cooperative's service territory.

In spite of poor road conditions, the majority of members had their power restored by 8:30 p.m. WH kept restoration times as brief as possible, as all available line crews worked diligently through poor weather conditions until every member's power was restored.

WH keeps its customers informed about outages through a real-time power outage map at www.whe.org, and by posting updates on its Facebook page at facebook.com/WrightHennepin, and its Twitter profile at twitter.com/Wright_Hennepin.

"I'd like to thank all of our members who were affected by this storm for their patience during our restoration efforts," said WH President and CEO Mark Vogt. "Limiting and keeping outage times to a minimum is our highest priority, and we're constantly making improvements to our system to better serve our members."

WH is a member-owned non-profit electric utility that provides electric power to Wright County and the western part of Hennepin County. The cooperative has been a corporate citizen in this area since 1937 and currently serves more than 46,000 electric accounts. The utility started its security division in 1989 that provides local home security solutions as well as monitors alarm systems for more than 50,000 customers in 32 states and three Canadian provinces.

-end-