

Wright-Hennepin celebrates 84 years

Wright-Hennepin (WH) held its 2021 Annual Meeting on Thursday, April 15, 2021. The 84th Annual Meeting was WH's second meeting held in a limited format, with a 35-minute business meeting and 56 members in attendance. The Annual Meeting was also livestreamed for members to watch from home, where more than 100 people joined, and three members won a \$50 bill credit.

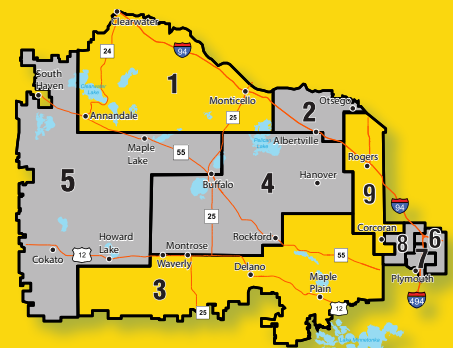
The business meeting included a financial report, WH and WH Holding board chair reports, results of the director election for Districts 1, 3 and 9 and results of the restated Bylaws vote.



DIRECTOR ELECTION

The results are in!

This year, director seats for Districts 1, 3, and 9 were up for election. All voting was done online or by mail due to COVID-19.



Timothy Young
DISTRICT 1



Pat Bakeberg
(newly elected)
DISTRICT 3



Erick Heinz
DISTRICT 9

Restated Bylaws: Approved

Thank you, lineworkers!

WH celebrated lineworker appreciation day in April. We want to thank all our lineworkers for the great work they do keeping the lights on!





CEO's Memo

TIM SULLIVAN
WH PRESIDENT AND CEO

Energy-Saving Programs are central to WH cost-control

If you're a regular reader of this page, you're familiar with Wright-Hennepin's (WH) robust efforts to limit power supply costs, which account for roughly 70% of your monthly bill.

But power supply is only one side of the cost-control coin. The other side is consumer demand. Think of demand as the requirement placed on the grid to supply us with power 24/7/365.

For many years, WH has also employed a comprehensive strategy to incent our consumers to help limit demand costs, and in doing so, to save money for themselves and everyone else at the cooperative. Our residential Energy-Saving Programs (ESPs or Off-Peak programs) and our Commercial and Industrial (C&I) Generator Program are two cornerstone efforts. Together, they deliver huge value, saving more than \$5 million a year.

So, it's worth taking a look at their contributions, to see how some programs are changing and to explain the future outlook for energy savings at WH.

RESIDENTIAL ENERGY-SAVING PROGRAMS

Residential ESPs – whether for space or water heating, cooling, or electric vehicles (EVs) – are built to incent members to control usage during high demand times or to transfer electric usage to low demand-times, typically overnight. And they deliver huge value to our members, discounting electricity by up to half.

The most popular have been programs that control air conditioning (AC) units, which drive our summer peak. Over time, our legacy AC programs have provided fewer savings than they once did. This is because AC units have become more efficient, building codes are tighter, and buildings themselves are more energy secure. Consequently, WH announced changes this spring to our legacy Metered and Cool Cash AC Programs to reduce their discounts over time to bring them into line with the savings they

generate. The Quick Cash Program (\$5 per month discount over four summer months) remains the same.

As a reminder, our Metered and Cool Cash AC Programs have been closed to new entrants since 2016. The changes will help ensure fairness for everyone, since in a cooperative we all share costs and benefits. If you are enrolled in one of these legacy programs, WH has sent a personalized letter explaining the changes. We appreciate your loyalty and your understanding of why these changes are necessary. Please contact our member service team with any questions or concerns.

Meanwhile, WH's other ESPs are still incredibly attractive, with many Off-Peak rates having moved in April to a still-low \$0.06434 per kWh.

And don't forget about our new programs for EV charging. WH provides a low overnight charging rate when you deploy a controlled ZEF Energy charger. EVs have become increasingly competitive and affordable compared to traditional internal combustion engine vehicles. You can learn more about EVs on our website or by calling us.

BUSINESS MEMBER ENERGY-SAVING PROGRAMS

WH's C&I (business members) ESPs are particularly important because they save energy at scale despite a small number of participants. To produce these savings, businesses deploy a generator from WH Generation, and in return, receive emergency backup power and shared savings from the peak energy they avoid. In doing so, they not only help themselves but all WH members.

Thank you to the more than 27,000 of you who participate in one or more of these programs. You are helping yourselves and others. And that's a great affirmation of what the cooperative spirit and the cooperative advantage are all about!

As always, thank you for your business.

Rate changes: A look at 2021 rates

Based on the average residential monthly bill of 1,000 kWh, we anticipate the average bill will decrease from \$134.77 in 2020 to \$133.30 in 2021. We anticipate beating Xcel on an average monthly residential bill by 6.41% by the end of 2021.

	FROM	TO
Average PCA*	\$0.02300	\$0.01907
Basic charge	\$17.90	\$19.90
Average residential bill	\$134.77	\$133.30
2020 and 2021 Energy Rates	9.5 cents	9.5 cents

*Power Cost Adjustment

Legacy air conditioning program change implemented

WH recently conducted a detailed review and thorough analysis of our three Energy-Saving Air Conditioning (AC) Programs. The analysis revealed that Metered AC and Cool Cash AC are giving members a discount larger than the benefit they provide. WH is a cooperative, and all members share in costs.

The current Quick Cash AC Program, which cycles air on and off just like the two legacy programs and provides a flat \$5 monthly discount on your June – September statements, is still economical.

As a result, members on Metered AC or Cool Cash AC Programs will see their discount changed over a three-year period, eventually matching the Quick Cash AC discount*.

Metered AC		Cool Cash	Quick Cash
2021	\$.08 per kWh	11% off your bill	No Change
2022	\$.10 per kWh	8% off your bill	
2023	\$.12 per kWh	5% off your bill	
2024 and beyond	Flat \$5 discount on your statements during June, July, August and September.		

Please contact member services with any questions at (763) 477-3000 or info@whe.org.

*Metered ASHP rates vary slightly. Members participating in Metered AC with Metered Water Heating will follow a different schedule and will be notified separately.

Rate / discount schedule is subject to change.

Solar Winners

tenKsolar Winner



CINDY KEATING of Rockford wins a credit for 84 kWh, January's output from WH's tenKsolar panel array.

ANTHONY KUSCHEL of Maple Plain wins a credit for 142 kWh, February's output from WH's tenKsolar panel array.

Solar Winner



DALE BEAUDRY of Albertville wins a credit for 143 kWh, January's output from WH's solar panels.

JEFFREY FISH of Annandale wins a credit for 225 kWh, February's output from WH's solar panels.

Learn more at <http://bit.ly/2re3mGN>

Board Report: Meeting highlights

FEBRUARY BOARD MEETING

The Wright-Hennepin and WH Holding monthly Board of Director meetings were conducted February 18, 2021. A quorum of directors was present. Items discussed or Board action taken:

- Conducted CEO's 2020 performance review.
- Approved allocating 2020 margins to the membership for future capital credit retirements.
- Approved Rural Utilities Services (one of WH's lenders) resolution requesting revenue deferral.
- Approved updated rate and tariff policies.
- Approved resolution accepting annual Cogeneration reports and filings.
- Approved updated Small Power Production Rider.
- Approved resolution to research loan refinancing options.
- Approved resolution authorizing and approving bankruptcy agreement with a commercial member.
- Approved restated Bylaws to be presented to the membership for consideration in conjunction with the 2021 Annual Meeting.
- Approved notice of the 2021 Annual Meeting, draft agenda and director and Bylaws ballots.
- Approved rescheduling the May and July board meetings.
- Approved postponing the 2021 scholarship banquet due to COVID-19.
- Approved adding the School of Rhetoric and Parnassus Preparatory School, Maple Grove as an additional WH scholarship recipient.
- Approved donating \$500 to the five employees impacted by the Allina shooting in Buffalo.

- Approved candidates for the 2021 WH Annual Meeting as recommended by Legal Counsel.
- Directors reported on industry meetings they attended on behalf of the cooperative.
- Management introduced new VP, Engineering and Operations, Alan Lundberg.
- Heard year-end reports and business accomplishments.
- Reviewed and filed the monthly CEO, legal, financial, and operations reports.

MARCH BOARD MEETING

The Wright-Hennepin and WH Holding monthly Board of Director meetings were conducted March 16, 2021. A quorum of directors was present. Items discussed or Board action taken:

- Accepted auditor's report on an unqualified ("clean") opinion for fiscal year 2020.
- Approved updated employee policies.
- Approved participating in Great River Energy's Conservation Improvement Plan reporting software for commercial accounts.
- Management introduced new Facility Manager, Angela Hanson.
- Heard reports on WH Make a Difference Plans, annual safety report and WH Security industry update.
- Directors reported on industry meetings they attended on behalf of the cooperative.
- Reviewed and filed the monthly CEO, legal, financial, and operations reports.

Keep in touch with your cooperative!

Member call center:

(763) 477-3000 or (800) 943-2667
Hours: 7:30 a.m. – 5 p.m.
Monday – Friday

To report an outage:

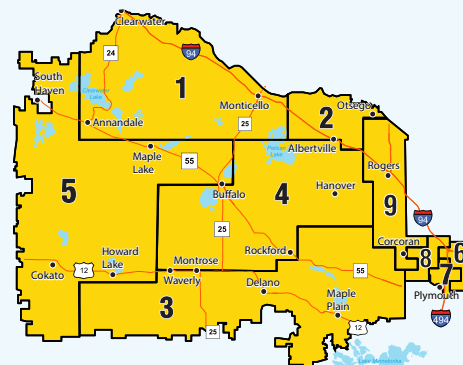
Dispatchers are available 24/7
Call: (763) 477-3100 or (888) 399-1845

WH Security monitoring:

Security dispatchers are available 24/7
Call: (763) 477-4275 or (800) 858-7811

Website: whe.org

Email: info@whe.org



Board of Directors:

District 1: Timothy Young, Annandale
District 2: "Butch" Lindenfelser, Monticello
District 3: Pat Bakeberg, Waverly
District 4: Vacant
District 5: Chris Lantto, Annandale
District 6: Mike Tieva, Maple Grove
District 7: Kenneth Hiebel, Plymouth
District 8: David Silver, Maple Grove
District 9: Erick Heinz, Corcoran

WH President and CEO: Tim Sullivan

WH CFO: Brian Swanson

WH Holding COO: Wendy Youngren

This cooperative is an equal opportunity provider and employer.

SAVE ON ELECTRIC VEHICLE CHARGING!

When you join WH's EV Energy-Saving Program, you can save on rates to charge your EV.

LEARN MORE AT WHE.ORG

6800 Electric Drive
Rockford, MN 55373

Hotline Update

MAY NEWS FOR WRIGHT-HENNEPIN MEMBERS

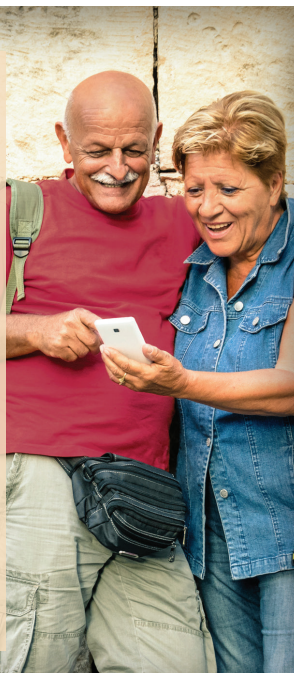
Safety isn't simple.

Choosing WH Security is!

Feel good about being part of the cooperative difference by choosing us for your home or business security needs. WH Security takes the guesswork out of putting together a system that works the way you need it to. **Save \$3 every month on 24/7 monitoring – just for being a member of the cooperative!**

Call us to discuss how we can customize a security package specifically for you.

763.477.3664 • wh-security.com



WHSECURITY
Trusted. Local.

Distributed generation and small power production

In compliance with WH adopted rules relating to small power production, WH is obligated to interconnect with and purchase electricity from small power producers who satisfy the conditions as a qualifying facility. WH is obligated to provide information free of charge to all interested members upon request regarding rates and interconnection requirements. All interconnections require an application and approval to become a qualifying facility. Any dispute over interconnections, sales and purchases are subject to resolution by WH. Interested members should contact Wright-Hennepin at (763) 477-3000.

Electrical Safety Month

MAY IS ELECTRICAL SAFETY MONTH!

Take time this month to review how to be safe around electricity.

