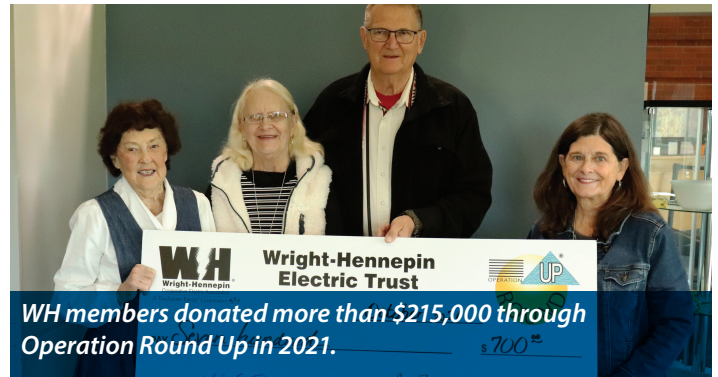


Together again: WH's 2021 Commitment to Community recap

Wright-Hennepin Cooperative Electric Association (WH) was excited to be a part of in-person community events once again in 2021. WH also awarded \$30,800 in scholarships to local high school seniors, and members participating in Operation Round Up donated more than \$215,000 to local charities and organizations in 2021. Thank you for helping make the year so great!



Waving hello at the Maple Grove Days parade.



WH members donated more than \$215,000 through Operation Round Up in 2021.



WH lineworker Jake Wurm poses with his child at the Wright County Fair.



WH lights up the streets in Maple Grove's Sleigh Bells and Sparkle parade!



Celebrating National Co-op Month with WH.



WH held its inaugural Electric Vehicle Ride and Drive Event in September.



A child experiences what it's like to sit in a line truck at Rockford's Touch a Truck event.

3

Rebates

EFFICIENCY SAVES MONEY

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2022 Annual Meeting

IN PERSON AND ONLINE



CEO's Memo

TIM SULLIVAN
WH PRESIDENT AND CEO

Want to cut winter energy costs? Consider taking these simple steps!

One certainty of a Minnesota winter is that as temperatures drop, home energy bills rise. In fact, for members who heat their homes with natural gas instead of electricity, the U.S. Energy Information Administration estimates that home heating bills will spike 30% this winter. That can put real pressure on your budget and pocketbook.

At Wright-Hennepin (WH), we're mindful of how winter energy costs may impact you and your family. So, we encourage you to take these simple steps to reduce your energy use (and your energy bill!) without sacrificing security and comfort:

1. Seal doors and windows: Ensure your outside-facing doors and windows are completely sealed. This will keep the heat inside and the cold outside. Add weather stripping or caulking around doors and windows, as well as to the entrances to your attic. This will prevent air leaks and improve your home heating efficiency.

2. Monitor your thermostat: The U.S. Department of Energy recommends setting your temperature at 68 degrees during the winter. In fact, with each reduced degree, you can save 1 – 3% on your energy bill. Turning your thermostat down just a few degrees will keep costs down and still ensure your family stays warm and comfortable.

3. Use the sun to your advantage: While sunlight hours drop in wintertime, take advantage of the sun when it is shining. Keep your blinds open during the day and let light in. This will help heat your home naturally, acting as a supplement to your home's heating system.

Beyond these simple tips, you might also consider participating in one or more of WH's Energy-Saving Programs (ESPs) that provide discounted rates and rebates for electric space and water heating.

HOME HEATING PROGRAMS AND REBATES

WH offers an attractive Dual Fuel Program and rebate for members who heat their homes using electricity. As clearly evidenced this winter, propane and natural gas costs can fluctuate wildly, while the cost of electricity remains stable and low. In fact, you can save almost half-off the electric general service rate under this program (\$0.06434). With Dual Fuel, members' electric heaters are turned off and the backup system kicks in during times of peak demand. During these peak times, a second, backup source of energy is used. Members on the Dual Fuel Program are also eligible for a rebate of \$5/kW. If your primary source of heat is electricity, you may also be eligible for a sales tax exemption. Learn more about WH rebates and programs on page 3 of this newsletter or at whe.org.

WATER HEATING PROGRAMS AND REBATES

In addition, WH offers generous rebates through two water heating programs. Both our Quick Cash Program and our Metered Water Heating Program heat water during off-peak hours when electric demand is low. In return, members allow their water heaters to be cycled in exchange for discounted energy rates or bill credits. A \$1,250 rebate is available under the Quick Cash Water Heating Program and up to \$500 in rebates for the Metered Water Heating Program.

UNDERSTAND YOUR HOME'S ENERGY USE:

If you're still not quite sure what to do, start first with better understanding how you use energy. To help, leverage these two free resources from WH:

MyMeter: MyMeter is a free online information portal available to all members. As the name implies, it tracks energy use from your meter. Once registered, you can see how much energy you use each day and compare it to the average temperature outside. You can even set usage alerts and other notifications to keep you informed. Check it out here: mymeter.whe.org

My Energy Xpert: Another valuable tool is My Energy Xpert, which provides a free online energy audit. Using this program, you can quickly and accurately assess the current energy efficiency level of your home. All you need to do is provide basic information, like the age and square footage of your home and how you heat and cool your space. After answering a few questions, it will quickly calculate your energy usage, make customized recommendations, and estimate potential savings. Learn more about this on page 4.

Remember, as an electric cooperative owned by you, WH is not just your energy provider. We're your energy partner. Consequently, our goal is to help you use energy wisely and efficiently. So, lean on us for the energy information, programs and tools you need to keep your bills down and your family warm, safe and comfortable this winter.

As always, thank you for your business!

Charging your electric vehicle has never been easier

Charge your electric vehicle (EV) with a ZEFNET charging station from WH! The ZEFNET charging station makes it easy to charge your EV, and it requires no extra meter on the outside of your home. Your electrician will help you to determine which model will fit your home's electrical structure and capabilities.

WH has made charging your EV easy and affordable. When you purchase the ZEFNET charging station, which is compatible with all plug-in vehicles, you can sign up for WH's EV Storage Charge Program and take advantage of our rebates.

RECEIVE UP TO \$1,000 IN REBATES when you purchase a charging station and join the EV Storage Charge Program.



Level 2 electric vehicle charger options are available at energywisemnstore.com. Prices reflect rebates of charger purchase and program agreement.



Visit bit.ly/WH-rebates or call (763) 477-3000 to learn more.



Which money saving rebate programs will you use?

WH is pleased to provide members with great rebates to help reduce electric costs. Listed to the right are the total rebates available for WH members, including Energy Saving Programs (ESPs) and Conservation Improvement Programs (CIPs). In some cases, you will need to fill out two forms to receive the maximum rebate amount. All rebates are for new installations only. Certain rebates require participation in one or more ESP. Visit whe.org or call (763) 477-3000 to get rebate forms and learn more.

QUESTIONS?

(763) 477-3000 info@whe.org whe.org

WH has rebates available for:

- GROUND SOURCE HEAT PUMP** – up to \$1,950
- QUICK CASH AIR CONDITIONING** – up to \$225 - 15 or 16 SEER
- QUICK CASH AIR SOURCE HEAT PUMP** – up to \$1,530
- METERED WATER STORAGE** – up to \$500
- QUICK CASH WATER HEATING** – up to \$1,250
- ELECTRIC VEHICLE CHARGER** – up to \$1,000
- DUAL FUEL \$5/KW** – up to \$250
- ELECTRIC THERMAL STORAGE \$5/KW** – up to \$250
- DUCTLESS AIR SOURCE HEAT PUMP** – \$200
- HVAC ELECTRONICALLY COMMUTATED MOTOR (REPLACEMENT ONLY)** – up to \$100
- VARIABLE SPEED POOL PUMPS** – up to \$200
- POOL AIR SOURCE HEAT PUMPS** – up to \$400

Co-op Connections deal of the month

TIRES PLUS IN BUFFALO

10% off parts and labor

Lost your card? No problem. For a free replacement or to sign up your business, call (763) 477-3000. For more deals, visit www.connections.coop, or use the Co-op Connections app on your mobile device to find all your local deals and more!



Interns Daniel Neutz ('22), Cole Evjen ('21) and Josh Hadzima ('23) attend Minnesota State University in Wadena and enjoyed spending their winter break putting their classroom work to the test with WH.

WH lineworker interns gain valuable hands-on experience

In December, three students preparing to become lineworkers spent two weeks in the field through WH's internship program. This hands-on experience gave interns Daniel Neutz, Cole Evjen and Josh Hadzima a chance to apply what they have learned in the classroom to work in the field. The interns enjoyed their time at WH learning on-the-job experience.

"I like being able to see how things are done," said Hadzima, who will graduate in 2023. "It's nice to see what we talked about in school in-person, and it will give me a good head start next year."

Along with internship programs, WH offers scholarships for lineworker training. Additional information about scholarships can be found on page 5 or on whe.org.

Unclaimed capital credits

Do you know anyone who was a WH member years ago but has since moved? They may have unclaimed capital credits. Visit bit.ly/WH-unclaimed-CC to review the unclaimed capital credits list to see if you know anyone on it. If so, they may submit the unclaimed capital credit/property request form.



85TH ANNUAL MEETING

THURSDAY
APRIL 21, 2022
6:30 – 7 P.M.

IN PERSON & ONLINE

See page 8 for more information.



Track your home's energy efficiency with My Energy Xpert

WH is excited to announce the launch of a new, free energy audit platform for members called My Energy Xpert. This online tool lets members learn more about their home's energy use and offers tips on how to save. To use this free program, simply go to energywisemn.myenergyxpert.com and answer a few questions about your home, such as when it was built, how many windows you have and what renovations you have done. It will then automatically calculate your home's energy use and make recommendations on how to improve and save based on the information you provided. This customized approach helps members learn more about how they are using energy in their home and empowers them to take steps to improve and save on their energy bill. Ready to try it out? Head to energywisemn.myenergyxpert.com to get started!



How to prepare an outage kit

Winter weather in Minnesota can often be unpredictable and extreme. That's why it is important to always have an outage kit prepared. You can obtain outage alerts through MyMeter or on WH's social media pages. To report an outage, call (763) 477-3100. Take a minute this winter to ensure your family has an outage kit stocked for the next time a snowstorm rolls through or temperatures drop dramatically. A list of items can be found below. You can also visit ready.gov to learn more about how to be prepared for any situation.

FOOD AND WATER

- » A three-day water supply (one gallon per person per day)
- » Non-perishable foods such as canned meats, peanut butter and granola

FIRST AID

- » Hand sanitizer
- » Bandages and other first aid supplies
- » Medications for the family (including prescriptions)

TOOLS

- » Flashlight
- » Extra batteries
- » Manual can opener
- » Battery-powered radio

SUPPLIES

- » Warm blankets
- » Clothes
- » Portable cell phone chargers (pre-charged)

Get outage alerts through MyMeter



MyMeter is a powerful energy communication tool. The free software allows you to stay up to date during power outages. It can also provide notifications regarding information on your account and send alerts when you are using more electricity than you planned. This helps you stay on top of your energy costs. Notifications are available through email or text – you get to decide.

Not signed up for MyMeter?
It's easy and free!

Visit mymeter.whe.org to get started.



Scholarship and Youth Tour deadlines are approaching!

The deadlines for scholarships through WH are quickly approaching. WH awards scholarships to students whose parent or guardian is a cooperative member at schools in WH's service territory. These applications are submitted directly to the high school and the schools will select the winners. Each school has varying deadlines. See your school's guidance counselor for your specific school's deadline.

At-Large scholarship: WH also offers an at-large scholarship to one member's student who attends a private school, a school that neighbors WH's service territory or is home schooled. Deadline: April 1, 2022

Edward R. Slebiska scholarship: Two scholarships are awarded annually to men and women in WH's service territory who want to pursue a career as an electric line worker. Deadline: April 15, 2022

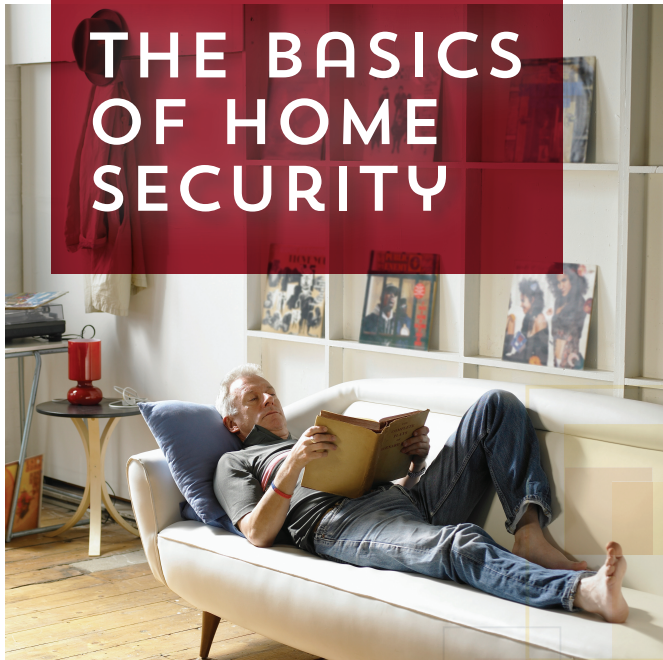
For more details and application forms, please visit bit.ly/WH-scholarships.

If you have any questions about the application process, call Holly Thompson at (763) 477-3083, or email her at hthompson@whe.org.

Applications can be sent to:

Wright-Hennepin Cooperative Electric Association
Attn: Holly Thompson
P.O. Box 330
Rockford, MN 55373

THE BASICS OF HOME SECURITY



Are you considering home security? The process can be confusing, but doesn't need to be. When you request a free quote from WH Security, our security specialists come to your home, walk through your space and work with you to customize a solution to meet all your needs.

Each security system starts with basic intrusion protection. This means protecting your doors and windows and installing motion sensors in rooms where applicable. A traditional system is designed to protect against an intruder trying to gain access into your home. The number of door and window sensors you need depends on the layout of your home and the number of doors and windows you have. These contact sensors use magnets to determine when an entry point is opened. When this happens, your system alerts our 24/7 monitoring center and we reach out to you and, if needed, the authorities.

WH Security can provide many additional add-on services that all sync and work with your home security system. Common add-ons include monitored smoke and carbon monoxide sensors, water sensors and glass break sensors. Sometimes, intruders gain

access to a home by breaking windows to avoid setting off entry sensors. This is why glass break sensors are important. They detect the decibel level of glass breaking and alert the monitoring center.

Security cameras are also becoming more common. They allow you to see what's happening at your property at all times. With our automation services you can access and control your system from your smart phone or smart device. At WH Security, our experts design and install custom home security systems just for you!

To learn more, give us a call at 763.477.3664 or request a free quote at wh-security.com.

WHSECURITY
Trusted. Local.

Quick fix. Fast service. Fair price.

WH Appliance Repair plan helps you with unexpected repair bills. The plan includes **your choice** of 5 appliances.*

Popular options include:

- ✓ Refrigerator
- ✓ Clothes Dryer
- ✓ Furnace
- ✓ Range
- ✓ Water Heater

Packages Start At

\$18⁷⁵ month

*Additional appliance coverage is also available. No deductible or trip charge. Certain restrictions apply.

(763) 477-3000 • whe.org/services-products.html

WH Appliance
Repair

Trimmed trees are safe trees



Safely have your trees trimmed by our expert tree care specialists. Schedule your service today!

Services include:

- Pruning and shaping
- Tree and stump removal
- Lot clearing for construction
- Emerald ash borer treatment
- Aerial bucket truck work
- Tree fertilization
- Storm damage clearing

90-DAY
no-interest
financing available!



(763) 477-3000
whe.org

Solar Winners

tenKsolar Winner



RICHARD DOUGLAS of Hamel wins a credit for 72 kWh, November's output from WH's tenKsolar panel array.

JAMES NELSON of Monticello wins a credit for 56 kWh, December's output from WH's tenKsolar panel array.

Solar Winner



JAMES JOHNSON of Corcoran wins a credit for 154 kWh, November's output from WH's solar panels.

CAROLYN SHADE of Maple Grove wins a credit for 131 kWh, December's output from WH's solar panels.

Learn more at <http://bit.ly/2re3mGN>

Board Report: Meeting highlights

DECEMBER BOARD MEETING

The Wright-Hennepin (WH) and WH Holding monthly Board of Director meetings were conducted December 14, 2021. A quorum of directors was present. Items discussed or Board action taken:

- Per the CORP-20 Capital Credit Policy, "there shall be no special retirement of capital credits in excess of \$25,000 per member unless Board approved." Board approved the special retirement of capital credits at a discount for a member leaving WH's lines.
- Approved 2022-2024 Construction Work Plan.
- Approved collecting the City of Otsego's Franchise Fee from members in Otsego.
- Approved not hosting a scholarship banquet in 2022 but recognizing scholarship winners.
- Heard report on process improvements and efficiency gains achieved in 2021.
- Heard report on the Advanced Metering Infrastructure and Demand Management Receiver deployment projects.
- Heard results of the Energy Use Consultants Survey.
- Heard results of the American Customer Satisfaction Index Survey for commercial/industrial members.
- Heard report on outage notification procedures.
- Heard report on the new My Energy Xpert online home energy audit to be launched in 2022.
- Directors reported on industry meetings they attended on behalf of the cooperative.
- Reviewed and filed the monthly CEO, legal, financial, and operations reports.

JANUARY BOARD MEETING

The WH and WH Holding monthly Board of Director meetings were conducted January 13, 2022. A quorum of directors was present. Items discussed or Board action taken:

- Approved the 2022 Annual Meeting format (similar to 2020/2021) and directed distribution of an 85th Anniversary gift and a pound of butter to the first 2,500 members during the month of April.
- Approved 2022 membership dues for the Minnesota Rural Electric Association.
- Approved updated financial policy.
- Approved an increase to the City of Plymouth's Franchise Fee and continued collection of the fee from Plymouth members.
- Heard report on WH's annual Emergency Response Plan tabletop exercise.
- Heard results of the 2021 American Customer Satisfaction Index Survey. WH received an 87 for the year.
- Heard results of WH Security's customer satisfaction survey.
- Heard WH and WH Holding's 2022 Public Policy Plan.
- Selected voting delegates and alternates for all known 2022 industry meetings.
- Directors reported on industry meetings they attended on behalf of the cooperative.
- Reviewed and filed the monthly CEO, legal, financial, and operations reports.
- Guests: Great River Energy Representatives Priti Patel, Mark Peterson and Dick Pursley attended a portion of the meeting virtually.

Keep in touch with your cooperative!

Member call center:

(763) 477-3000 or (800) 943-2667

Hours: 7:30 a.m. – 5 p.m.

Monday – Friday

To report an outage:

Dispatchers are available 24/7

Call: (763) 477-3100 or (888) 399-1845

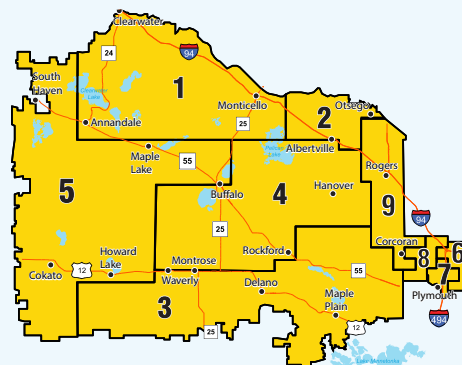
WH Security monitoring:

Security dispatchers are available 24/7

Call: (763) 477-4275 or (800) 858-7811

Website: whe.org

Email: info@whe.org



Board of Directors:

District 1: Timothy Young, Annandale
District 2: "Butch" Lindenfelser, Monticello
District 3: Pat Bakeberg, Waverly
District 4: John Reynolds, Buffalo
District 5: Chris Lantto, South Haven
District 6: Mike Tieva, Maple Grove
District 7: Kenneth Hiebel, Plymouth
District 8: David Silver, Maple Grove
District 9: Erick Heinz, Corcoran

WH President and CEO: Tim Sullivan

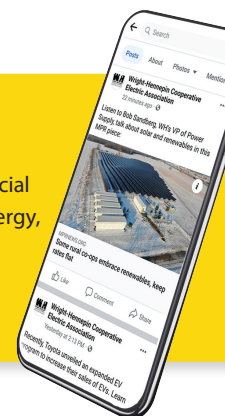
WH CFO: Brian Swanson

WH Holding COO: Wendy Youngren

This cooperative is an equal opportunity provider and employer.

Follow us!

Follow WrightHennepin on social media to find ways to save energy, outage info and more.



6800 Electric Drive
Rockford, MN 55373

Hotline Update

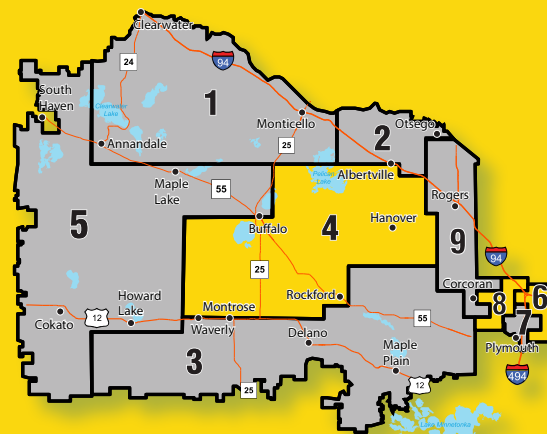
FEBRUARY NEWS FOR WRIGHT-HENNEPIN MEMBERS

Last chance to file for board seats

WH members can still submit nominations to vie for a seat on the cooperative's board of directors in Districts 4, 6 and 8. Elections will take place at WH's 2022 Annual Meeting on April 21, 2022. Your board district (BD) number is shown on the second line of the mailing address on this newsletter, just above your name. Members in these districts who would like to run in the election need to file a director nominee application form. To apply, print, complete and sign the form on the Director Election Information page at whe.org by March 2, 2022.

Mail in the form along with a resume to:

Wright-Hennepin Cooperative Electric Association
Attn: Board Chair Erick Heinz
P.O. Box 330
Rockford, MN 55373



2022 Annual Meeting

Celebrating 85 years of the cooperative advantage!

THURSDAY, APRIL 21, 2022

6:30 – 7 P.M.

The meeting will include director elections for districts 4, 6 and 8, a financial report and WH and WH Holding Board Chair reports.

ONLINE

Watch the livestreamed Annual Meeting. Keep informed with your electric cooperative and have a chance to win big!



HOW TO WATCH

- » <https://vimeo.com/event/1740303>
- » Check whe.org or social media for the link
- » Hover over the QR code with your phone or tablet camera

Enter for a chance to win one of four \$85 bill credits when you watch online. Entry instructions to be provided during the broadcast.

IN PERSON

This year, we are limiting attendance to 60 members. Currently registration is full, but if you are still interested in attending, call (763) 477-3000 to be added to the waiting list. A ticket is required to enter.



85th
**Anniversary gift
and a pound of butter**

Watch for additional details in the upcoming Annual Report to learn how to obtain yours in April.