

Wright-Hennepin celebrates 88 years

Wright-Hennepin (WH) held its 88th Annual Meeting on April 24, with 753 members in attendance.

The event featured a free pork chop dinner, informational booths, bingo, children's activities, and a business meeting. The meeting highlighted WH's 2024 financials, reports from WH and WH Holding leadership, and the results of the Director elections for Districts 4, 6, and 8.

Registered members who stayed through the end of the business meeting received a free pound of butter, and Shannon Mattson of Rockford won the grand prize of a 2013 Ford F-150 extended cab retired from WH's fleet.



Grand Prize winner Shannon Mattson receives the keys to the 2013 Ford F-150 retired from WH's fleet.



753 members checked in for the Annual Meeting.



Members enjoyed pork chops prior to the meeting.



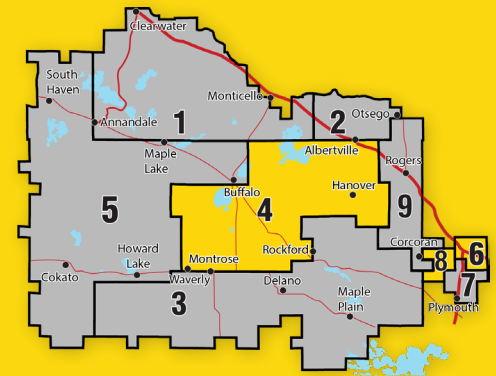
More than 1,700 pork chops were served at the 2025 Annual Meeting.



Members received butter at the end of the business meeting.

Congratulations to WH's Board of Directors election winners

The results of the Board of Directors election for Districts 4, 6, and 8 were announced at WH's Annual Meeting. This year, a total of six candidates ran for these positions. Richard Dehmer was elected for District 4, while incumbents Mike Tieva and Mark Skinner were re-elected to their positions in Districts 6 and 8, respectively.



WH's 2025 Director election winners. (Left to right) Richard Dehmer, District 4; Mike Tieva, District 6; Mark Skinner, District 8.



CEO's Memo

TIM SULLIVAN
WH PRESIDENT AND CEO

If you like capital credits, you're going to love WH Holding

Thanks to a median check or bill credit of \$32 last December, our members quickly recognize the value of Wright-Hennepin (WH) capital credit refunds. But what you might not know is this value doubles to \$66 when the benefits of WH Holding are factored in.

What is WH Holding? It's the umbrella organization under which our diversified businesses operate. Consider this statement, which outlines its purpose:

"WH Holding exists as an independent business structure that offers innovative and competitive products and services; it was created to manage risk, optimize resources, increase strategic energy sales, deliver complementary benefits and generate profits to offset the retail price of electricity for WH members."

That's a lot to consider, so let's look at just four of the most important elements.

First, WH Holding operates under an **independent business structure**. Unlike WH electric, which is organized as a not-for-profit business, WH Holding is organized as a for-profit business. This also limits liability and protects WH's tax-exempt status.

Second, WH Holding offers **competitive products and services**. As a for-profit business, WH Holding competes for customers every day. It produces almost \$15 million in annual revenue, serves 86,000 customers and employs 49 people! Here's a snapshot:

- » **WH Security** is a full-service alarm integrator that provides security, fire, video, card access and home automation services to more than 12,000 customers in the 9-county metro area. In fact, we are the largest independently owned retail security company in Minnesota.
- » **WHIRC** is our Monitoring Center and alarm monitoring business. It runs 24/7/365. Incredibly, WHIRC handled almost 4 million calls last year, including 15,000 fire and 287,000 burglar alarms.
- » **WH Generation** purchases and installs generators on behalf of our commercial members, to provide reliable backup power and reduce peaks. With their help, WH saved more than \$1.5 million in avoided power costs last year.
- » Through **WH Solar**, 80 members purchase energy produced from the sun through our four community solar arrays, located on our campus and nearby.
- » Through **WH Investments**, we manage **Heartland Security Services** on behalf of 12 other electric cooperative partners. Our management agreement brings in \$360,000.
- » Through **WH Services**, we provide tree trimming services to help you keep your yard safe and beautiful. And with WH Appliance Repair, for a low monthly fee, you can protect yourself against large, unexpected appliance repair bills.

Third, WH Holding helps **optimize resources**. This means WH Holding absorbs certain fixed expenses for the electric co-op, like office space, IT services and property taxes. In fact, in 2024, WH Holding absorbed \$1.7 million in costs that would otherwise have been borne by our electric members.

Finally, WH Holding helps to **generate profits to offset the retail price of electricity**. In fact, WH Holding generated \$556,000 in profits after taxes in 2024. When combined with the value of cost absorption, our businesses generated a 17% return in 2024. Our two crown jewels – WH Security and WHIRC – produced a 21% return.

So, the next time you open your electric bill, remember it's \$3 less thanks to WH Holding. And if you're not taking advantage of our products or services yet, call us and we'll share how you can benefit too!

Thank you for your business.

Rate changes for 2025

Based on the typical residential monthly bill of 1,000 kWh, the average bill will increase from \$151.86 in 2024 to \$157.66 in 2025. We anticipate beating Xcel on a typical monthly residential bill by about 8% by the end of 2025.

	FROM	TO
Average PCA*	\$0.03060	\$0.03140
Basic charge	\$19.90	\$19.90
2024 and 2025 energy rates	\$0.10231	\$0.10835
Average residential bill	\$151.86	\$157.66

*Power Cost Adjustment

Safety isn't simple.

Choosing WH Security is!



Feel good about being part of the cooperative difference by choosing us for your home or business security needs. WH Security takes the guesswork out of putting together a system that works the way you need it to. **Save \$3 every month on 24/7 monitoring – just one advantage of being a Wright-Hennepin member!**

Call to get a quote for your custom security package.

763.477.3664 • wh-security.com

WHSECURITY

Solar Winners

FEBRUARY SOLAR WINNERS

GARY P. ECKSTEIN of Buffalo wins a credit for 181 kWh, January's output from one of WH's solar panel arrays.

ROXANNE KAHLE of Maple Grove wins a credit for 51 kWh, January's output from WH's second solar panel array.

MARCH SOLAR WINNERS

HEIDI LUNDERBERG of Howard Lake wins a credit for 215 kWh, February's output from one of WH's solar panel arrays.

ALLYSON KRAFT of Buffalo wins a credit for 73 kWh, February's output from WH's second solar panel array.

Learn more and enter to win at bit.ly/WH-solar-contest

Board Report: Meeting highlights

FEBRUARY BOARD MEETING:

The Wright-Hennepin and WH Holding monthly Board of Directors meetings were conducted February 13, 2025. A quorum of directors was present. Items discussed or Board action taken:

- Conducted CEO's 2024 performance review.
- Approved allocating 2024 margins to the membership for future capital credit retirements.
- Approved updated rate and tariff policies.
- Approved resolution accepting annual cogeneration reports and filings.
- Approved notice of the 2025 Annual Meeting, draft agenda, and director ballots.
- Approved providing aggregated energy and program participation data to a local city.
- Selected director to attend the National Rural Electric Cooperative Association's Legislative Conference.
- Heard safety, Cost of Service Study and Heartland Security Services updates.
- Selected directors to attend the Wright County Dairy Princess Luncheon.
- Directors reported on industry meetings they attended on behalf of the cooperative.
- Reviewed and filed the monthly CEO, legal, financial, and operations reports.

MARCH BOARD MEETING:

The Wright-Hennepin and WH Holding monthly Board of Directors meetings were conducted March 14, 2025. A quorum of directors was present. Items discussed or Board action taken:

- Congratulated John Reynolds, WH's Vice-Chair and WH Holding's Chair, on receiving his National Rural Electric Cooperative Association's Board Leadership Certificate.
- Heard the following reports:
 - » Process of interviews, evaluations and possible selection of a new banking partner.
 - » Efforts to develop, measure and maintain a high-performance culture.
 - » How WH manages its fleet.
 - » Details of ongoing cost pressures for WH's infrastructure buildout.
 - » Elimination of WH's drop boxes, except for the one located at WH's headquarters.
 - » Update on the security industry mergers, acquisitions and churn.
 - » Buildout out of WH Security and WH Appliance Repair awareness and sales in the local area.
- Directors reported on industry meetings they attended on behalf of the cooperative.
- Reviewed and filed the monthly CEO, legal, financial, and operations reports.
- Guests:
 - » Eide Bailly Auditor Kellen Garrison presented the 2024 audit for WH, WH Holding and subsidiaries. The Board accepted the auditor reports on an unqualified ("clean") opinion for fiscal year 2024.

Drop box payments

WH will stop accepting payments at drop boxes after June 30, 2025. Starting July 1, 2025, payments can be made in person, by mail, online at whe.org, via our automated phone line at (763) 477-3131, or by contacting (763) 477-3000. Payments will still be accepted at our Rockford headquarters drop box and front desk.

Keep in touch with your cooperative!

Member call center:

(763) 477-3000 or (800) 943-2667

Hours: 7:30 a.m. – 5 p.m.

Monday – Friday

To report an outage:

Dispatchers are available 24/7

Call: (763) 477-3100 or (888) 399-1845

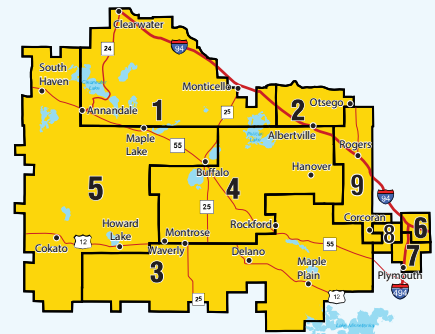
WH Security monitoring:

Security dispatchers are available 24/7

Call: (763) 477-4275 or (800) 858-7811

Website: whe.org

Email: info@whe.org



Board of Directors:

District 1: Timothy Young, Annandale
District 2: "Butch" Lindenfelser, Monticello
District 3: Pat Bakeberg, Waverly
District 4: Richard Dehmer, Buffalo
District 5: Chris Lantto, South Haven
District 6: Mike Tieva, Maple Grove
District 7: Audrey Britton, Plymouth
District 8: Mark Skinner, Maple Grove
District 9: Erick Heinz, Corcoran

WH President and CEO: Tim Sullivan

WH CFO: Susan Sorensen

This cooperative is an equal opportunity provider and employer.

Energy-Saving Programs switch to summer schedule

WH reminds members enrolled in Energy-Saving Programs that the switch to summer demand management took place on May 1. The summer period runs through September.

6800 Electric Drive
Rockford, MN 55373

Hotline Update

MAY NEWS FOR WRIGHT-HENNEPIN MEMBERS

Lineworker Appreciation Day

April 14 marked Lineworker Appreciation Day. WH's crews work hard to ensure almost 60,000 WH consumers have power 24/7/365 no matter the weather! In 2024, WH members averaged only 24 minutes without power thanks to the hard work and preventative maintenance our crews do on a daily basis. We appreciate their amazing work!

May is National Electrical Safety Month

Electrical Safety Foundation International (ESFI) reports each year that thousands of people in the United States experience critical injuries from accidents and electrocution in their own homes. Keep yourself and your family safe with these tips!



INSPECT ELECTRICAL CORDS BEFORE USE.

Do not use if there are any loose connections, cracks or frayed sockets, or loose or bare wires.



CLEARLY LABEL YOUR CIRCUIT BREAKERS.

Know what each switch is connected to for safety, maintenance, and repair needs.



HIRE A LICENSED ELECTRICIAN for safe and proper completion of electrical projects in your home.

NOTICE:

Distributed generation and small power production

In compliance with WH adopted rules relating to small power production, WH is obligated to interconnect with and purchase electricity from small power producers who satisfy the conditions as a qualifying facility. WH is obligated to provide information free of charge to all interested members upon request regarding rates and interconnection requirements. All interconnections require an application and approval to become a qualifying facility. Any dispute over interconnections, sales and purchases are subject to resolution by WH. **Interested members should contact Wright-Hennepin or call (763) 477-3000.**

Quick fix. Fast service. Fair price.



WH Appliance Repair plans help you with unexpected repair bills. Plans include **your choice** of 5 or 8 appliances.*

Popular options include:

- ✓ Refrigerator
- ✓ Range
- ✓ Clothes Dryer
- ✓ Water Heater
- ✓ Furnace

*Additional appliance coverage is also available. Certain restrictions apply.

PACKAGES START AT
\$20⁷⁵
/month

(763) 477-3000
whe.org/services-products.html