


Air conditioner not running?

Use this checklist to troubleshoot your air conditioner:

1. Is your thermostat set to cool? With most thermostats, you will need to lower the temperature to begin cooling, as well as change the thermostat from “heat” or “off” to “cool”.
2. Is your furnace fan running? Even though the air conditioner produces the cool air, the furnace fan circulates the air. If this is not running, you may have a furnace issue.
3. Is your furnace filter clean? It is important to change the furnace filter as often in the summer as you do in the winter, about once per month. Build-up in your furnace filter could cause an issue circulating the air.
4. Is your A/C supply breaker (located inside your house) in the “on” position? At times, people will shut this off in the fall. Make sure it is on.
5. Is your A/C disconnect in the “on” position? This will be located near the A/C unit outside of your house.
6. Have you given the A/C 15-30 minutes to get going the first time you turn it on in the summer? Some A/C units have a 15 minute delay programmed into them the first time you turn them on. Give it a short amount of time to get started.
7. Are you on an Off-Peak A/C program? If so, it is rare, but possible that your load control switch may need to be replaced. We will send an Energy Use Consultant (EUC) to your home to troubleshoot the switch. Note: our EUC's will fix or replace faulty load control switches, but will not make other repairs to your air conditioner.



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