

## Need to Replace an Appliance?



If the cost to repair your appliance exceeds its repaired value, you will receive a rebate of up to 10% towards the purchase price of a new appliance.

Installation, tax and delivery costs are not included. This includes your optional covered appliances.

### Rebate Amounts

Air Conditioner (includes "A" coil).....	\$180
Air Source Heat Pump (includes "A" coil) .....	\$200
Clothes dryer (gas or electric).....	\$175
Clothes washer.....	\$200
Dishwasher .....	\$70
Freezer .....	\$100
Furnace (gas or electric).....	\$400
Range (cook top and wall oven) .....	\$130
Range (single unit gas or electric) .....	\$200
Refrigerator.....	\$150
Water Heater.....	\$100



# WH Appliance Repair



## Budget-Friendly Appliance Repair

### How to Sign up

**Call** (763) 477-3000

**Mail** Fill out the enrollment form on the first panel, sign it and send it to **PO Box 330, Rockford, MN 55373.**

**Online** [whe.org](http://whe.org)

Your coverage will begin 30 days from the date we process your application.



6800 Electric Drive | PO Box 330 | Rockford, MN 55373

**Questions? Visit [whe.org](http://whe.org),  
or contact us: [info@whe.org](mailto:info@whe.org),  
(763) 477-3000 or (800) 943-2667**

WH Appliance Repair is a service offered by Wright-Hennepin Cooperative Electric Association.

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# WH Appliance Repair



## Enrollment Form

Please place a check mark in the box for all appliances you wish to have covered with your WH Appliance Repair plan. Please indicate the number of appliances if you have more than one.

WH Appliance Repair Choice Plan	<input checked="" type="checkbox"/>		\$18.75 <sup>per</sup> month
Available Appliances	Pick 5	Qty.	+ per month
Air source heat pump			\$5.75
Boiler (gas or electric)			\$5.75
Central air conditioner			\$5.75
Chest or upright freezer			\$5.75
Clothes dryer			\$5.75
Clothes washer			\$5.75
Cook top			\$5.75
Dishwasher			\$5.75
Electric Plenum heater			\$5.75
Furnace (gas or electric)			\$5.75
Humidifier			\$5.75
Range			\$5.75
Refrigerator			\$5.75
Wall oven			\$5.75
Water heater			\$5.75
Maintenance Program*			+ per month
Air conditioner tune up			\$9.50
Air source heat pump tune up			\$9.50
Gas or electric furnace tune up			\$9.50
Total			\$

\* Once per year. Must enroll in Repair Plan.

I agree to the terms and conditions and understand that this is a minimum 12 month contract that renews yearly for all appliances in my plan.

Date \_\_\_\_\_

Name \_\_\_\_\_

Service Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Billing Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Best Phone \_\_\_\_\_

Email Address \_\_\_\_\_

Signature \_\_\_\_\_

## The WH Appliance Repair Plan

The WH Appliance Repair plan helps you with unexpected repair bills and handles service request calls 24 hours a day.

### What's Covered?

Choose the five appliances you would like covered for just \$18.75 per month. You may add additional appliances for just \$5.75 each.

### How Does it Work?

For the low monthly fee of \$18.75, you'll receive parts and labor coverage on the appliances listed above.\*\*

Additional appliances can be protected for \$5.75 each when you choose the optional coverage, for a minimal charge per appliance.

All appliances must be in good operation and less than 20 years old before coverage begins.

\*\* Restrictions apply, see <http://goo.gl/TBUPpc>.

## Appliance Options

- ✓ Air Source Heat Pumps (internal components)
- ✓ Boiler (gas or electric)
- ✓ Central Air Conditioners
- ✓ Chest or Upright Freezer
- ✓ Clothes Dryers
- ✓ Clothes Washers
- ✓ Cook Tops (counter top unit, gas or electric that is a separate unit from the oven)
- ✓ Dishwashers
- ✓ Electric Plenum Heater
- ✓ Furnaces (gas or electric)
- ✓ Humidifiers
- ✓ Ranges
- ✓ Refrigerators (non-commercial, no built-ins)
- ✓ Wall Oven
- ✓ Water Heaters (plumbing to serve water heater is not included)



## Preventative Maintenance



Preventative maintenance coverage is available as an add-on to the WH Appliance Repair plan.

On the enrollment form under Maintenance Program is a list of appliances that qualify for the preventative maintenance program.

## Who Do I Call for Repairs?

When an appliance is in need of a repair, call the WH Appliance Repair dispatch center at **(763) 477-3177** and an authorized contractor will be contacted.

Technicians are available to make the necessary repairs between 8 a.m. and 4:30 p.m. weekdays.

Once repaired, the technician will test your appliance to ensure it is operating at peak performance.

If you have coverage on a furnace, emergency service for furnaces is included in your plan and is available 24/7 at no additional charge.